I am writing to object to the cost of patient and workers parking at the new Health and Wellbeing Centre, which frankly makes absolutely no sense. Why is it the same price to park to see the doctor as it is for those using the park and ride? You aren't using the bus to go into town yet are charged the same, a ridiculous and unfair charge! The only conclusion you can come too is that patients will be subsidising the Park and Ride for the visitors who use it? Also, why does it cost more to park for every extra hour you need to stay? Sure, hopefully most people will be in and out in an hour - but you shouldn't have to pay more for every hour you have to stay! am emailing in regards to the proposed charges for the new health hub in Dartmouth. As you may have seen on social media a lot of local residents are not impressed with the charges, myself included. I live at a property on the Bakers Development next door and can see our roads being used for people to park for free, which is going to cause a danger to all the children who like the play around here. If parking cannot be free, then why can there not be a lower price tarrif for the spaces at the health hub? It does not make sense that the prices are the same for park and ride, without having the use of a bus. Lower prices should be used, something like 50p for an hour, or the first hour for free. I appreciate these charges are likely in place to deter tourists, but what tourists are going to want to use a space completely out of town for 2 hours? These charges are silly and need re-looking at. (\*2nd email\*) Another concern which is specific to me, I hadn't put in my first email. Concerns about parking in residential streets from those trying to avoid parking charges I would be really grateful if all of this can be taken into consideration. We the undersigned object most strongly to the introduction of parking charges at the new Dartmouth Medical Centre. The thought that you intend to profit from the sickness of the local community is outrageous. We are 3 particularly concerned at the underhand manner in which you have sought to introduce these fees. Will the disabled patients also be charged to access medical help? I object to parking charges for the health hub. There should be designated available spaces for this facility that are monitored and any other users fined! All spaces will be used up come summer by visitors to Dartmouth, what happens then the locals get fined for trying to see a Heath care professional? don't think this has been thought through carefully enough, anybody living here knows the nightmare of parking. This is to say that I object to the proposal to the car park charges at the new doctor's surgery in Dartmouth. Also how do you control the visitors parking in the surgery car park when the park and ride is full. As residents of Dartmouth we object to the proposed parking charges which we would be required to attend the new medical centre. We would politely suggest you look at other similar new centres and hospitals - Henley, Bracknell - where NHS patients are required to enter their vehicle registration numbers at reception and their vehicles are exempt 6 from charges related to their appointments- it becomes part of the checking in procedures at the medical centre. I wish to protest in the strongest possible way to the parking charges at the new HWBC in Dartmouth. The reasons for this are as follows; 1. As residents of Dartmouth we all know that we pay over the odds for property, eating out, renting, council tax (for some). 2. Parking for those who don't have private land to park on becomes more difficult year by year. 3. We also recognise that services in Dartmouth are very much for visitors rather than residents. The coffee hut in Avenue Gardens being evidence of this. All the residents wanted it, loved having it there. The petition we signed was ignored - despite many good reasons given to keep it there . Not least of all that it is the only easy access for people in wheelchairs and mobility scooters. Given the above, the new HWBC was a beacon of light. Finally - some thought for the residents! And then we are told not only do we have to pay to go to the clinic, pharmacy etc, but those of us who will work there have 7 to pay also !! It beggars belief!! If we want to encourage people to live here all year round, instead of second home owners, permanent residents must be listened to.

read with disbelief the SHDC application in the Public Notice section (page 41) of the Dartmouth Chronicle, 9 Mar '23, for the parking charges at our new Health Hub. We were given to understand the first 30 minutes minimum would be free. This now appears not to be case. Can I suggest: 1. Those genuinely using the Hub car park for a health visit, are able to register their car registration number with the Receptionist to qualify for free parking for the duration of their stay? 2. Free parking for duty staff. 8 Thank you for your attention. I wish to object to the proposed parking charges at the new medical centre. I travel over from Kingswear and as walking to the new location is not an option I will need to drive, incurring greater expense to use the ferry plus having to pay to park is just adding to financial pressures. I appreciate the need to deter people using the parking, it would be useful if at least the first hour is free, most appointments wouldn't take that long. (Object to this proposed charging for being sick or needing help!!!) We are writing to object to the disgraceful proposal to charging patients to park at the new health hub and then charging NHS staff for a permit. Now the facility if out of town, moved against the will of many one should not be charged for having to drive and park there and then to tax our hard working under paid NHS - shameful 10 Please take this email as a very strong objection to the idea of introducing charges to park outside the Doctors new surgery in Dartmouth. I understand some permits will be issued, however, if a patient attends the surgery unwell, worrying about a Parking ticket or parking fine may be reflected in their blood pressure, therefore presenting false readings at the surgery. Is this something the council would accept liability for as it is not currently a concern at the existing premises. Unwell or contagious patients are unlikely to use the bus service so it is inevitable that there will be an influx of vehicles using the carpark. Concerns about non-patient parking could be alleviated by clear signage and installation of cctv monitoring. await your comments with interest. 11 I feel that it is wrong to charge for parking at the new health centre, however I realise that people may use it as free parking for the gym or to walk dogs on the rugby field in the way that they currently use Lidl car park. Can another solution be found, and will there be free parking for blue badge holders, which is important to my family. 12 This is an ill-thought out amendment There has to be an amount of free parking allocated for patients attending the new H&WBC. Also there are few buses to and from Stoke Fleming which will not allow patients to attend an appointment if it does not coincide with the timetable. Totally unacceptable. 13 Please return to your amendment and look at it from a patient requirement- at present a patient cannot attend the new surgery if they rely on the bus services and need to see a doctor.... I am writing to register my objection to these new proposed car parking charges which will penalise patients attending the new Dartmouth surgery. Surely you should be doing everything you can to encourage people to visit the medical practice, especially when surgery visits often run late, out of a patient's control? 14 What would be more fair would be to offer the first hours parking for free as the majority of patents will be in & out within that time.

As a resident of Dartmouth I wish to express my deep displeasure at the proposed parking charges to be levied at this centre. It seems to me to that to move medical facilities out of the centre of Dartmouth to a location necessitating transport and then charge for parking is a backward step. What is required for health and wellbeing is not expansive plush buildings but caring accessible staff. Providing improved facilities may be necessary but that should not 15 be at additional cost at the point of access. I am objecting to the car parking charges on the new health care hub car park. My husband and I live in the centre of Dartmouth and have done so for more than 30 years using the existing health care convenient for us in town. I am the carer for my husband who is unable to drive or walk any distance With the new health hub being moved to the top of town I will need to drive my husband who needs frequent medical appointments, up to the new hub. I suggest that the first 30 minutes is free of charge for drop off and pick up like the airport car parks. Even better would be a car registration recognition where you give your car reg when you go to reception for your appointment and therefore free parking for 1 hour. 16 Initially I would like to oppose the amended proposed parking charges you are planning to consult at Dartmouth new Health and Well-being Hub /Drs Surgery at Norton in Townstal, Dartmouth. May I ask what are you planning to do or charge for "Blue Badge" holders? What changes - if any - are you planning to implement at the Health Centre parking area during major events in the town (ie Regatta etc)? \*The proposed charges will result in congestion for residents on the roads around the new 'Bakers' housing estate, plus pressure on Sainsbury's, Lidl and the leisure centre / swimming pool. I would like to ask why Dartmouth residents are not treated fairly like Totnes residents? My suggestion are as follows. Please apply the same scheme currently used at Leatside Surgery in Totnes? Please apply free parking like Follaton House? 17 I am writing to complain about the intention to charge people to park at the new medical centre in Dartmouth, I think it is disgraceful to make people needing to see a doctor have to pay to park, charging also give the visitors to Dartmouth the right to park there as well meaning on certain days it will be impossible to get a space, the elderly and people on low income are being punished by your inconsiderate attitude, it should be free for patients. We have contacted Spotlight News and the press and intend to fight this all the way, parking there should be for patients and doctors solely with fines for anyone parking illegally, we have waited a long time for this surgery 18 only to be ripped of by you. 1. There is no way of knowing in advance how long you can be waiting to see a doctor. 2. Given point one most people will play it safe and over pay. This is profiteering the sick or those attending the clinic.. 3. It is bad enough having to attend a Doctors', the proposal is making it worse. 4. More costs to those that are struggling. 5. It will force people to park in residential areas. 6. Some visits to the doctors are just to quickly pick something up. The proposal has not allowed for this. If you must charge at least consider other options. I found that the technology is available to pay on returning to the car. A barrier is not always needed (Royal Devon and Exeter Hospital as an example) 19 Dear Sirs, I object to the proposed parking charges at the new medical centre in Dartmouth. It is unfair to expect our health professionals and carers to pay anything at all. They should have permits issued free. For patients/carers can there not be dedicated parking spaces for the surgery (say12) with 1 hour free parking. There are many patients in the catchment area who will need to drive to the surgery for their appointments who 20 have no other ways of getting there particularly as the bus service is poor generally.

I have a strong objection to the introduction of parking charges for the new Medical Centre in Dartmouth. I hope others will object by 30 March - your deadline.

This can only be to supply the Parking Authority with revenue - some of which will be needed to administer the charges (enforcement, collection and administration), and is certainly offering no service to the residents of Dartmouth who have to use the Medical Centre - some very frequently. It becomes a tax on illness.

Since the reduction of the bus service several years ago, there is a less than adequate alternative to driving yourself there, particularly if walking is difficult.

Many of those who purposely chose to live in the level part of Dartmouth where they could walk to the old surgery now find themselves with the challenges of getting "up the hill" and well beyond the range of the average walker.

In addition, Dartmouth - particularly that part of town has no parking issues for most of the year, parking only being at a premium during the season and at other holiday times.

In other words the most vulnerable (sick, local residents) are being penalised all year round for a relative short period when parking in that area may become difficult.

It hard to see that this isn't the Authority trying to exploit the sick to increase their revenue.

## 21 I have to ask, "What will Dartmouth get out of this?"

It is a human trait to say we 'are well', even when that may not be the case.

I, and many others, would find it a struggle to cope with just one hour's free parking at Dartmouth Health Hub. I, and many other constituents believe that all SHDC parking should be free at the point of use. These facilities are not 'owned' by SHDC, they are provided for the convenience of the people. Ultimately, it is the people who will decide how they are administered.

I had a heart attack last year and as a result have spent some considerable time on the premises of Dartmouth Medical Practice. Although I can stand and walk, this is becoming more limited.

I prefer to ambulate on my mobility scooter.

Therefore, for the first time in my life, it seems to be innacurate to reply 'Fine, thank you'.

Please read no more into it than that.

I resent having to pay in any car park. The act of having to get out of the car, find a ticket machine, work out how to operate an unfamiliar machine, and return to the car with a ticket, and then be limited for time are just as bad as having to cough up the cash.

If one has an appointment with a nurse, followed by an appointment with a doctor, then a queue at the pharmacy to get a prescription, one hour's parking introduces an enourmous stress factor which is inconsistent with a visit to a health centre.

Supermarkets don't seem to have any problem. Most of our disposable assetts is spent in outlets where parking is free and unrestricted for time. This is why we will seldom be seen in the towns of South Hams or Torbay.

I think a policy rethink is required about SHDC parking. If there is an insistence that we must pay, how about automatic number plate recognition?

am emailing to object to the proposed parking charges at the Dartmouth Health Hub. Nobody should have to pay parking prices like these to access healthcare. The fact that the proposed amount per hour increases the longer you need to park for your appointment is also preposterous! I understand the need for a system to avoid misuse of these spaces, however charges should not be the first option. Leatside Surgery in Totnes use a system which you enter your registration when arriving at reception, perhaps this should be looked into instead. Charging for parking outside a health centre will just result in the nearby public roads (Seymour Drive, Nelson Road, Davis Road, the new Bakers Homes estate etc) and business' car parks (Sainsbury, BP Garage etc) being overwhelmed with people trying to park to avoid the charges. I also believe there should be free or at the very least heavily discounted rates for the staff at the Health Hub, in the current climate where NHS workers' disgustingly low pay is already being highlighted, charging them to 23 be able to even attend work in the first place is disgraceful. Having seen this item on Facebook, can I please add my name to the objections to charging for parking at the new Medical Health Centre in Dartmouth? 24 | I believe that staff and doctors should not be charged at all, and the patients should be able to either enter their car registration into a machine or get a card to put into their car window for one hours free parking With regards to the proposed charges for the dartmouth health hub I have the following objections. I have no idea what the local council thinks they are doing but proposing that people in need of medical care and assistance should be required to pay for the parking is, in my opinion, outrageous. While the prices are lower than standard parking charges elsewhere, it is still unacceptable. There was no mention of disabled parking bays, and therefore no mention of charges or exemptions in relation to those bays. I understand that to reduce the chances of people abusing the parking area that a charge could be useful, surely having a system in place to validate the cars registration as a true user of the facilities would be an acceptable compromise but, again, there was no mention of this possibility. 25 Would it not be better to have a 30 minute, or even 15 minutes free parking for the collection of prescriptions for instance. 26 l object to the proposed parking charges, people should not have to pay to see a doctor and NHS staff should not have to pay to carry out their important duties. 27 I wish to formally object to the above proposal. There should be no charges for staff or patients. wish to go on record please that I strongly object to having to pay to park to see my Doctor at the new health hub. I have lived in many parts of this country during my life and have never had to pay to park to see my Doctor, anywhere. Simply introducing a charge does not mean that these parking places will be always available to patients. I suggest that a sticker is sent to every patient registered to this Practice that may be placed inside their cars, the 28 same as the National Trust do. No sticker equals no parking and hence no tourists filling these parking places. 29 Object to the proposed parking charges at the new Dartmouth Health Hub.

I am writing to object to the proposed parking charges for being sick or needing help. One hour free parking would cover the most urgent need.

At present Dartmouth Medical Practice does not allow booking appointments online, as someone who is deaf and unable to use the phone this means that I have to go into the surgery to book all appointments. Just 30 30 minutes free parking would cover this.

wish to protest about the proposed parking charges to be levied on those local people who will need to park their cars to visit the medical centre as they are sick or need help from the surgery.

31 They should not be penalised by being forced to pay the same parking charges that are levied on those visiting Dartmouth and using the "park and ride".

I am deeply concerned re the proposed parking charges for people seeking medical attention at the new Dartmouth Medical Centre.

32 It appears to be a tax on the sick and the elderly

I wish to complain about the forthcoming parking charges, surely there could be some kind of residents permit.

No one is going to risk paying for 1 hour, have you never endured a long wait at the doctors surgery? (although getting a appointment is a challenge in itself)

33 At least give 1 hour free to residents surely?

I am writing to OBJECT to the parking charges proposed at the new health and wellbeing centre at Dartmouth.

As it serves Dartmouth and surrounding area, people often have no choice but to drive. Please consider an hour or two free parking for the local population. I currently drive to Dartmouth from my hamlet and am able to park short stay for free. I understood that it would be the same to park at this new NHS facility and am disappointed that this may not be the case.

34 Please reconsider charging parking at this facility.

I strongly object to the proposed parking charge to visit the new health centre at Dartmouth.

35 The centre is out of town, there is no parking nearby, people do not have a choice. It is entirely wrong to charge vulnerable people. It's going to be hard for many people to get there anyway.

Facebook is encouraging people in Dartmouth to object to parking charges at the new Dartmouth health & wellbeing centre.

36 I must admit I am all in favour of a small parking charge for visiting the centre. It'll be a fantastic centre and a small charge is no big deal for most of us Dartmouth residents.

With tegards the proposed parking charges for the health & wellbeing centre next to Dartmouth Park & Ride.

I must protest about the parking costs for Dartmouth residents. We are not asking much, just an hour or two free parking for locals. The council are not losing money as the car park is only currently used by visitors. Residents do not use that car park normally as the only shops in the area have free parking.

37 This is just a scheme to get more money out of the sick and those wanting help! Ringgo do have the facilities to incorporate this, so there is no excuse.

38 Strong objection to proposal to charge for parking at Dartmouth Health Centre.

We wish to object fiercely about proposed parking charges at the new Hub at the Dartmouth Health and Wellbeing Centre.

This is a disgraceful proposal.

People attending will be sick and need to see a Doctor and to suggest that they should pay is most inconsiderate.

39 Why not have a ticket machine where the car registration number must be entered and a ticket obtained for free parking for upto 2 hours.

I object to the proposals to charge for parking at the new Dartmouth Health Hub.

The hub has been located in a position where most users will have to use some form of transport to reach it, as experienced now there is no certainty that treatment will be provided in the allocated time, there is no indication of the number of parking places or any difference from the pay and display parking, it will in effect be an extension to the pay and display parking usable by anyone, preventing patients attending appointments and wasting medical staff time.

- 40 The parking should be free for patients attending appointments perhaps with a "Patient Visiting" card issued by the hub reception.
- 41 I would like to place on record that I strongly object to these parking charges.

I do not believe it is fair or right that you should have to pay for parking when you are attending a gp appointment.

Parking should be free for at least 45 minutes for patients

You say you have to align parking with the park and ride parking, so there will no longer be free parking out of season, when the park and ride buses are not running. This could easily be aligned the other way and make the Health Hub parking free of charge in the low season, just as it is currently for the park and ride car park.

Hi, I am sending this email expressing my opposion to the proposed parking charges at the new Dartmouth community hub. I disagree that all visitors should have to pay parking charges and there is not free parking available for blue badges. Particularly that free parking is not available to staff. I also begrudge having to pay parking if I'm just having to collect a prescription/medication. I feel that we are being penalised for not being well and requiring healthcare support. Surely 30 minutes free parking would be substantial. Hopefully these charges will be reconsidered.

I write to protest about with the proposed parking charges which are to be implemented when the new Dartmouth medical centre opens shortly.

It appears that the powers that be are not only going to impose a parking charge on sick Dartmouth residents, but are also going to levy a yearly parking charge on the staff who work there. I have no idea how many spaces the car park will have, but have no doubt that visitors to the area will try to use this car park as an overspill in high season, thus leaving insufficient spaces for local residents visiting the medical centre. At least a part of it should be available to be used ONLY by residents and staff free of charge. Surely that could be sorted with a bit of thought and ingenuity!

I feel sure that parking charges will lead to residents parking in the leisure centre car park where there are cheaper charges, and/or using the free Sainsbury's and Lidl car parks and walking across. Undoubtedly, this will eventually lead to Sainsbury's and Lidl imposing charges to park to shop.

Please note that my wife and I are fully objectional to the proposed charges being suggested for the new Dartmouth Medical Practice, the Health Centre and Wellbeing Chemist etc at the top of Townstal. Mainly being Pensioners and my wife being Disabled, we would require either a taxi or assisted help to use these facilities, then note not being permitted to use the Blue Badge identifying the need for special access due to limitation of the individual!!

45 Also to charge to personnel who work there, is an insult, as they are providing a service that is fully appreciated by all in the community.

It is outrageous to ask for a parking free at the new clinic. Most people who will park there will be either old or infirmed. It may put them off going, leading to a worsening of their condition and more cost to the nhs when they eventually have to attend hospital.

am writing to register my concern about the impracticability of the proposal to incur parking charges when visiting the new Dartmouth Medical Hub.

I live in the centre of Dartmouth town so have enjoyed being able to walk to the surgery for regular medical check ups. I have arthritis and so will be forced to either dose myself with extra pain killers and drive to the surgery, or ask someone to take me, the bus service requires a long waited for a hit and miss bus service then a fair walk to the surgery.

I am lucky. There are more infirm people who will struggle to get to the surgery anyway.

Perhaps patients could pre-book a short term parking place. BUT how can you ensure that people using the park and ride will not occupy the Hub's reserved spaces such as they are?

Then there are those people who need help offered by Dartmouth Caring. I suspect that they may have to look elsewhere in Town for practical professional help in their hour of need!

47 The parking concept for this exciting new Hun is ill thought out and ill conceived.

We wish to protest about the parking costs for us residents. We are not asking much, just an hour or two free parking for locals. The council are not losing money as the car park is only currently used by visitors so they are basically looking at this as a bonus on being able to get more money out of the sick and those wanting help!

48 The fees are likely increase with time.

49 I object to the proposed parking changes at the new Dartmouth Health Hub

We object to this parking charge order and would ask that it be reviewed with an amendment to allow the first hour of any visit to the Health and Wellbeing Centre in Dartmouth to be free of any charge.

For many people who will need to use the Centre, especially from out of town areas such as Stoke Fleming, it isn't feasible to use public transport as two buses would be required each way, or a long walk from one, not possible for many people. Many others will now have to pay bus fare to reach the Centre instead of walking to the town centre practice.

50 Some consideration should be given to cost and inconvenience to service users instead of additional income for Council.

I am writing to express my objection to charges being applied for a newly designated health hub car park for 1 and 2 hours.

The change in location for the health hub means that many people will drive to their appointments and it seems unfair to charge for an hour or up to 2 hours fue such a reason.

This will encourage people to seek alternative parking and as a resident on the new Cotton Road development I am worried that cars will look to park here where we do not roads congested with parked vehicles. Alternatively the supermarket car parks at Sainsburys and Lidl close by will also suffer more congestion.

I hope you reconsider the charges to support locals needing medical attention.

51

Please will you register my objection to the parking charge to be put in place at the Health Hub.

It is not right to have to pay to have a consultation with a GP or medical team.

52 Please acknowledge this complaint.

I am writing to object to the proposal to charge for parking at the new Dartmouth Health and Wellbeing Centre, ref. "Dartmouth Health Hub Parking Executive Report", 2nd March 2023. My main concerns are:

- 1. Until now, Dartmouth residents have had access to health facilities in the centre of town which are easily accessible on foot. It is inappropriate to penalise the residents through the imposition of parking charges simply because the powers-that-be have decided to move the facilities to a location that requires the use of transport.
- 2. Health care appointments rarely run to schedule, town residents will be stuck with the choice of gambling on a 1-hour ticket at £1 or playing safe with a 2-hour ticket at £2.20 to avoid a costly parking fine.
- 3. The free parking period at the Park & Ride is used by Dartmouth residents when accessing the public gym. The addition of parking charges will significantly increase the cost of a training session and many residents may decide that it is no longer affordable to support the gym. The knock-on effects of this are (a) a negative impact on people's health, ironically requiring them to put more pressure on the local health services and (b) loss of income at the gym ultimately leading to its closure with consequent loss of jobs and local facilities and a further impact on the health of the local population.

Obviously similar parking conditions need to apply to both sites to avoid users of the Health Hub taking up places in the Park & Ride. I therefore suggest that free parking, say for up to 2 hours, should apply to both sites.

53 Turnover in the Health Hub car park can still be achieved through the imposition of short-stay conditions with penalties for users exceeding the free allowance.